









Dr. Ruth Herzog Head of OTT	Why performance measurement? <b>CKfZ.</b>
Nov. 2016  Page 6	Why performance measurement? <b>CRTZ</b> •
	<ul> <li>"If it's not being measured, it's not being managed"</li> <li>Internally within the University / Research Center etc.</li> <li>Externally (e.g. government or other stakeholder requirement)</li> </ul>
	<ul> <li>Purpose of performance measurement:</li> <li>Create transparency of results and achievements</li> <li>Support the defined strategy and decision-making</li> <li>Provide guidance for behavioral change</li> <li>Satisfy multiple interests</li> </ul>
	Levy, D., Wasden, C.; Reich A.: PriceWaterhouseCoopers Report, 2011











